

DW TECH BULLETIN

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subject: Weak Video Signal Side Effect

When a weak or noisy video signal is connected to the VMAX Series digital video recorder, the user will experience a random reboot or no recording.

What is weak video signal? It is when the video signal level is less than 1 Volts peak to peak (1Vp/p) or when the video image on the monitor contains a lot of noise or flickers excessively.

When you receive a call that the VMAX Series DVR is not recording or rebooting, ask the customer about the quality of the live video on the monitor.



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