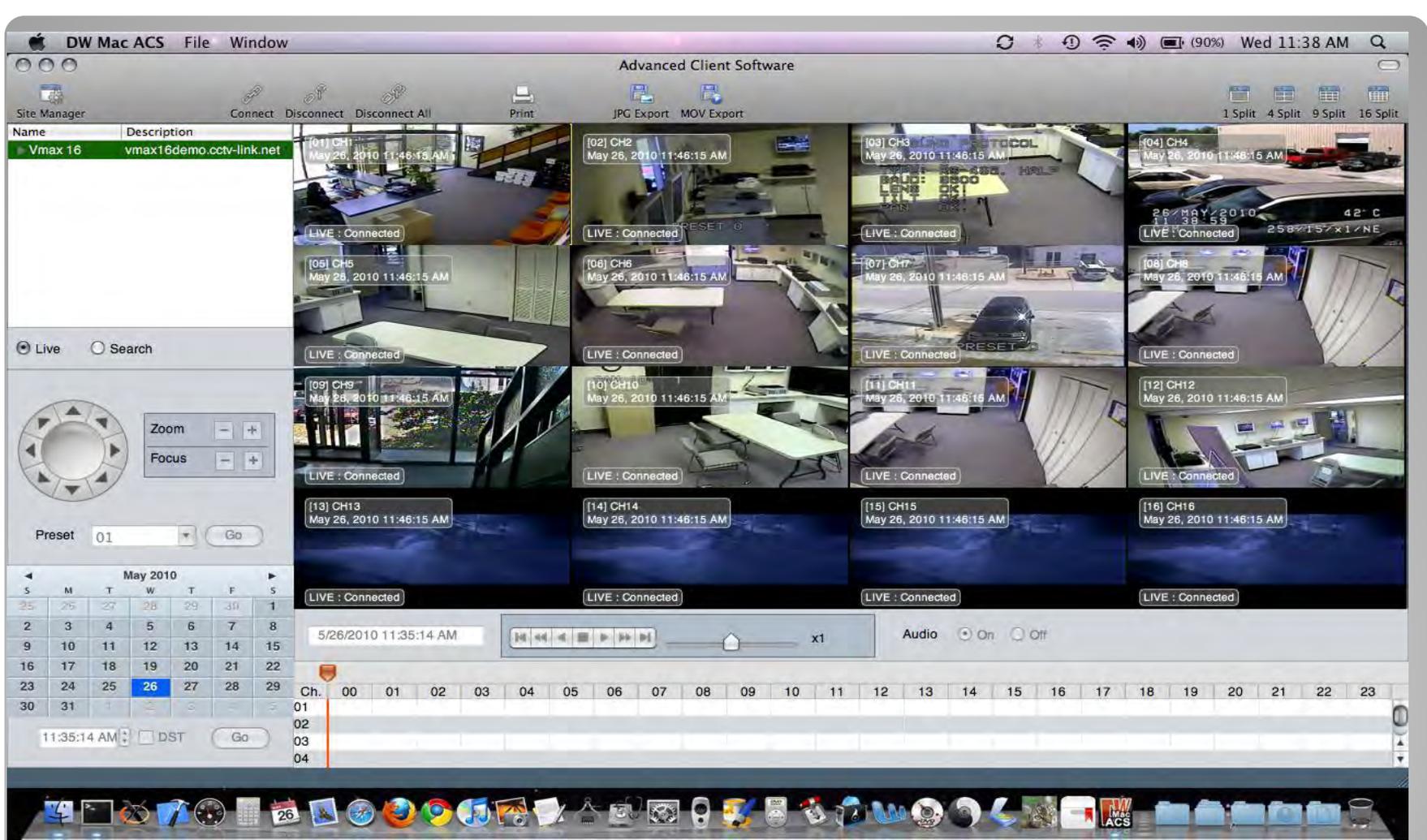


# MAC ACS

## Startup Guide

OSX 10.5 or higher (64-bit Intel Only)



# Installation Guide

Download instructions using Safari:  
Note: If using Mozilla Firefox please skip ahead to the Mozilla Firefox instructions.

- 5/17/2010 - Updated Digital Watchdog 2010 Product Catalogue. [read more...](#)
  - 4/19/2010 - VMAX Series of Digital Video is now MAC Compatible. [read more...](#)
  - 4/12/2010 - VMAX Mobile Device Capability. [read more...](#)
  - 8/26/2009 - The new DW Los Angeles warehouse is now on-line. [read more...](#)
- Product Announcements**
- 4/19/2010 - The Launch of the VMAX. [read more...](#)
  - 9/11/2009 - MAX-HD Full D1 at 480 FPS Now Released. [read more...](#)
  - 9/22/2008 - New Digital Camera Release. [read more...](#)
- Up Coming Events**
- 1/26/2010 - IBC West

**Warning - Unauthorized Resellers**

STAR-LIGHT™ PIXIM Part Number Search

Digital Watchdog Demos **Support** Contact Us

**OMNI Focus 1s with 3X motorized zoom**

1. Click on Support

Warning - Unauthorized Resellers



OMNI-FOCUS™ OMNI-PLUS™ STAR-LIGHT™ PIXIM

Part Number Search

Home Cameras DVRs Network Video Recorders Digital Watchdog Demos Support Contact Us

### Support

- Downloads
- Order Tracking
- Online RMA Form
- Product Warranty
- Product Registration
- Product Return Policy
  
- Technical Bulletins
- Remote Technical Support
  
- Digital Watchdog DDNServer
- Your IP address is: 72.243.193.237



Support	
Technical Support Contact	USA & CANADA(866)-446-3595 International 1+(813)-888-9555
	<a href="mailto:TechnicalSupport@DWCC.TV">TechnicalSupport@DWCC.TV</a>

Alternative Downloads	Software User Manuals Quick Start Guides
	or, Enter part number to search for <input type="text"/>

Customer Services	Product Warranty
	Online RMA Form
	Product Registration
	Order Tracking

2. Click on Alternative Downloads

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Note: You may be prompted for a login. Please use 'Guest' if prompted.

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Tampa, Florida, USA 1.813.888-9555 Monday through Friday from 8:30 AM to 5:30 PM ETZ



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3. Double Click on Remote Software

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One error in opening the page. For more information, choose Window > Activity.



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4. Double Click on the VMAX folder

8:30 AM to 5:30 PM ETZ



The screenshot shows a web browser window with a support page for Digital Watchdog. The page has a sidebar with navigation links such as 'Downloads', 'Order Tracking', 'Online RMA Form', 'Product Warranties', 'Product Registration', 'Product Return', 'Technical Bulletin', 'Remote Technical Support', 'Digital Watchdog DDNS Server', and 'Your IP address is 72.243.193.237'. The main content area is partially obscured by a Finder window. The Finder window title is 'VMAX' and it shows a file directory with folders for 'Mobile Devices', 'Windows', and 'Macintosh'. The 'Macintosh' folder is highlighted with a yellow box and an orange arrow labeled '5'.

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5. Double Click on the Macintosh folder

AM to 5:30 PM ETZ





**Support > Alternative Downloads**

- Downloads
- Order Tracking
- Online RMA Form
- Product Warranties
- Product Registration
- Product Return
- Technical Bulletin
- Remote Technical Support
- Digital Watchdog DDNServer
- Your IP address is 72.243.193.237

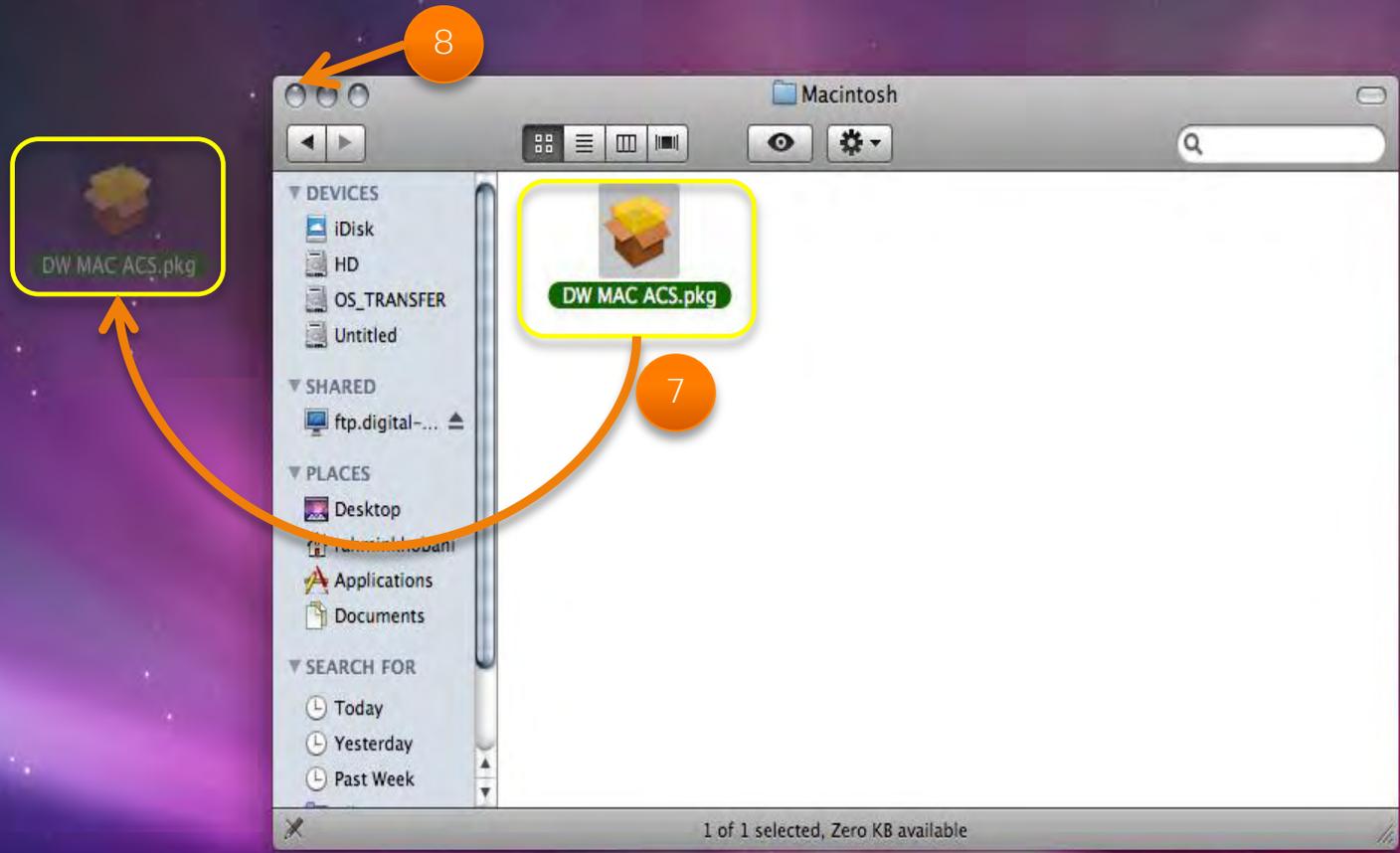
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6. Click here to close the Safari window

0 AM to 5:30 PM ETZ





7. Drag and Drop the DW MAC ACS.pkg file onto the desktop

8. Click to close the FTP window



9



9. Double Click to open the DW MAC ACS installer





Install DW MAC ACS

Installation completed successfully

- Introduction
- Destination Select
- Installation Type
- Installation
- Summary



## Install Succeeded

The software was successfully installed.

10

Go Back Close

10. Please follow the prompts; click Close when the Install is complete



Download instructions using Mozilla Firefox:

**Warning - Unauthorized Resellers**

DW DIGITAL WATCHDOG  
Everything's Digital

OMNI-FOCUS OMNI-PLUS STAR-LIGHT PIX

Part Number Search

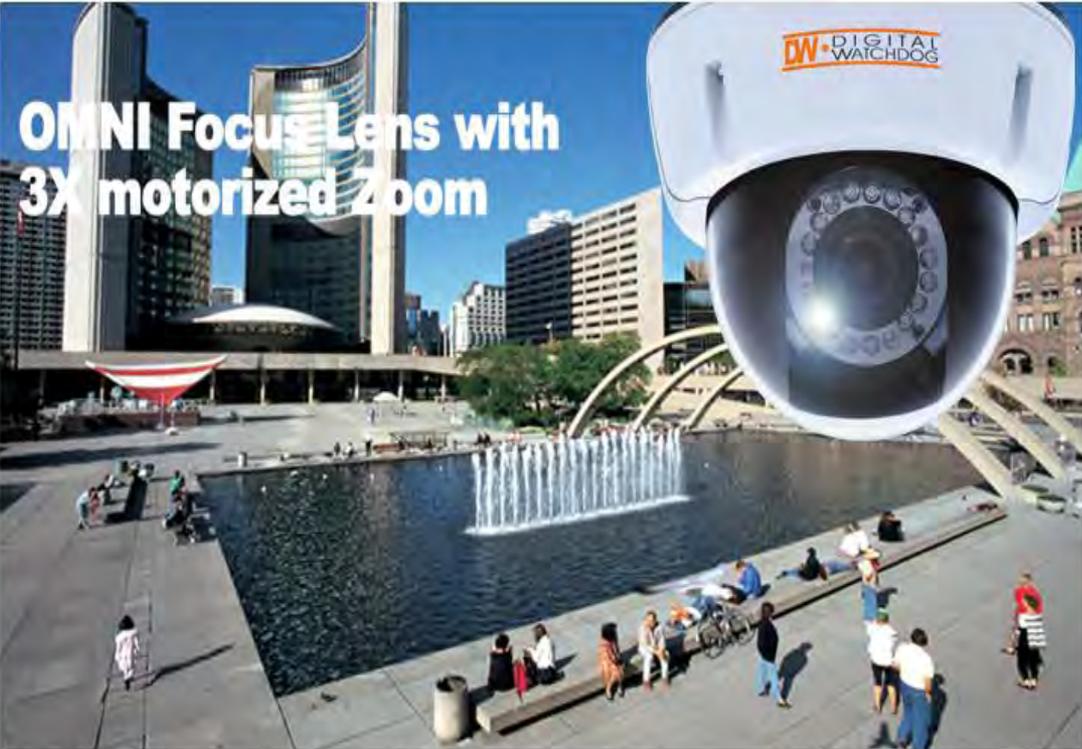
Home Cameras DVRs Network Video Recorders Digital Watchdog Demo **Support** Contact Us

### News

- 5/17/2010 - Updated Digital Watchdog 2010 Product Catalogue.  
read more...
- 4/19/2010 - VMAX Series of Digital Video is now MAC Compatible.  
read more...
- 4/12/2010 - VMAX Mobile Device Capability.  
read more...
- 8/26/2009 - The new DW Los Angeles warehouse is now on-line.  
read more...

### Product Announcements

- 4/19/2010 - The Launch of the VMAX.  
read more...
- 9/11/2009 - MAX-HD Full D1 at 480 FPS Now Released.  
read more...



## OMNI Focus Lens with 3X motorized Zoom



OMNI-FOCUS OMNI-PLUS STAR-LIGHT PIXIM

Warning - Unauthorized Resellers

Part Number Search

Home Cameras DVRs Network Video Recorders Digital Watchdog Demos Support Contact Us

Support

- Downloads
  - Order Tracking
  - Online RMA Form
  - Product Warranty
  - Product Registration
  - Product Return Policy
- 
- Technical Bulletins
  - Remote Technical Support
- 
- Digital Watchdog DDNServer
  - Your IP address is: 72.243.193.250



Support

Technical Support Contact	USA & CANADA(866)-446-3595 International 1+(813)-888-9555
	TechnicalSupport@DWCC.TV

Alternative Downloads

Software  
User Manuals  
Quick Start Guides

or, Enter part number to search for

Customer Services

Product Warranty
Online RMA Form
Product Registration
Order Tracking

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B. Click on Alternative Downloads

day from 8:30 AM to 5:30 PM ETZ



Warning - Unauthorized Resellers

C. Click on Remote Software

- Home
- Cameras
- DVRs
- Network Video Recorders
- Digital Watchdog Demos
- Support
- Contact Us

### Support > Alternative Downloads

- Downloads
- Order Tracking
- Online RMA Form
- Product Warranty
- Product Registration
- Product Return Policy
  
- Technical Bulletins
- Remote Technical Support
  
- Digital Watchdog DDNServer
  
- Your IP address is:  
72.243.193.250

### Index of ftp://ftp.digital-watchdog.com/

Up to higher level directory

Name	Size	Last Modified
Brochures		3/11/10 9:05:00 PM
Cameras		5/27/10 11:06:00 AM
Customer FAQs		5/19/10 8:39:00 AM
DVRs		9/8/09 12:00:00 AM
Manuals		4/29/10 11:16:00 AM
<b>Remote Software</b>		4/14/10 8:03:00 PM
Remote Support		4/28/10 12:14:00 PM
Support_Tools		5/17/10 5:37:00 PM



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D. Click on VMAX

Warning - Unauthorized Resellers



OMNI-FOCUS OMNI-PLUS STAR-LIGHT PIXIM

Part Number Search

Home Cameras DVRs Network Video Recorders Digital Watchdog Demos Support Contact Us

Support > Alternative Downloads

- Downloads
  - Order Tracking
  - Online RMA Form
  - Product Warranty
  - Product Registration
  - Product Return Policy
- 
- Technical Bulletins
  - Remote Technical Support
- 
- Digital Watchdog DDNServer
  - Your IP address is: 72.243.193.250



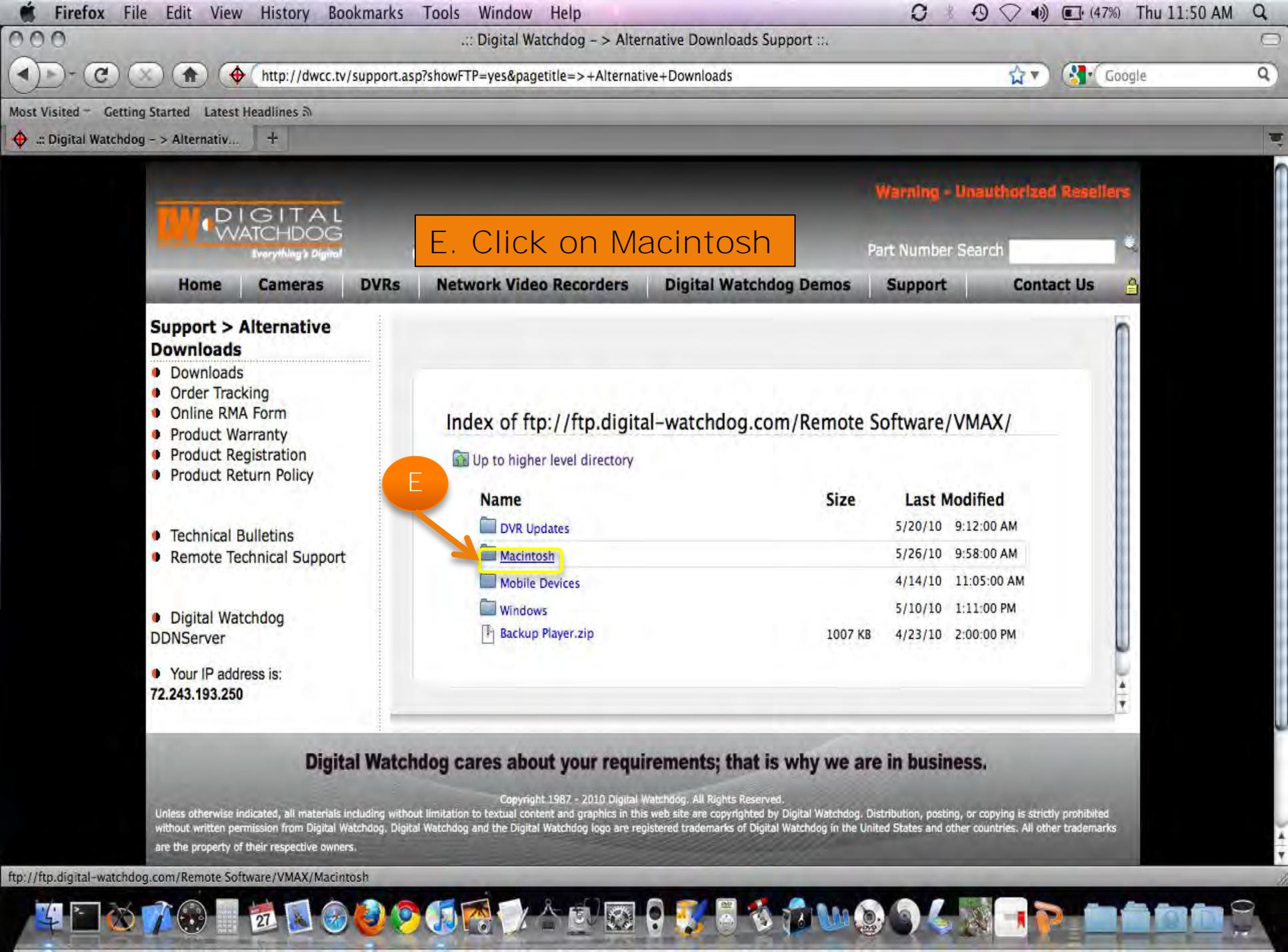
Fury	4/14/10	8:00:00 PM
HVT1204	4/14/10	8:01:00 PM
HVT301	4/14/10	8:01:00 PM
IP Camera	5/11/10	6:02:00 PM
MAX	4/14/10	8:01:00 PM
MAX-HD	4/14/10	8:02:00 PM
MAX-II	4/14/10	8:03:00 PM
NV5200 Series	4/14/10	11:38:00 AM
NVR4	4/14/10	8:03:00 PM
<b>VMAX</b>	4/23/10	2:00:00 PM
VMS	4/14/10	8:04:00 PM

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E. Click on Macintosh

Warning - Unauthorized Resellers



Part Number Search

- Home
- Cameras
- DVRs
- Network Video Recorders
- Digital Watchdog Demos
- Support
- Contact Us

Support > Alternative Downloads

- Downloads
  - Order Tracking
  - Online RMA Form
  - Product Warranty
  - Product Registration
  - Product Return Policy
- 
- Technical Bulletins
  - Remote Technical Support
- 
- Digital Watchdog DDNServer
- 
- Your IP address is: **72.243.193.250**

Index of ftp://ftp.digital-watchdog.com/Remote Software/VMAX/

Up to higher level directory

Name	Size	Last Modified
<a href="#">DVR Updates</a>		5/20/10 9:12:00 AM
<a href="#">Macintosh</a>		5/26/10 9:58:00 AM
<a href="#">Mobile Devices</a>		4/14/10 11:05:00 AM
<a href="#">Windows</a>		5/10/10 1:11:00 PM
<a href="#">Backup Player.zip</a>	1007 KB	4/23/10 2:00:00 PM

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F. Click on DW MAC ACS.pkg

OMNI-FOCUS OMNI-PLUS STAR-LIGHT PIXIM

Part Number Search

Home Cameras DVRs Network Video Recorders Digital Watchdog Demos Support Contact Us

Support > Alternative Downloads

- Downloads
  - Order Tracking
  - Online RMA Form
  - Product Warranty
  - Product Registration
  - Product Return Policy
- 
- Technical Bulletins
  - Remote Technical Support
- 
- Digital Watchdog DDNServer
  - Your IP address is: 72.243.193.250

Index of ftp://ftp.digital-watchdog.com/Remote Software/VMAX/Macintosh/

Up to higher level directory

Name

Size

Last Modified

DW MAC ACS.pkg

3903 KB

5/26/10 9:42:00 AM

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G. When prompted, Click the Save File button

Home Cameras DVRs Network Video Recorders Digital Watchdog Demos Support Contact Us

Support > Alternative Downloads

- Downloads
- Order Tracking
- Online RMA Form
- Product Warrant
- Product Registra
- Product Return F
- Technical Bulletins
- Remote Technical Support
- Digital Watchdog DDNServer
- Your IP address is: 72.243.193.250

Opening DW MAC ACS.pkg

You have chosen to open  
DW MAC ACS.pkg  
which is a: Binary File  
from: ftp://ftp.digital-watchdog.com  
Would you like to save this file?

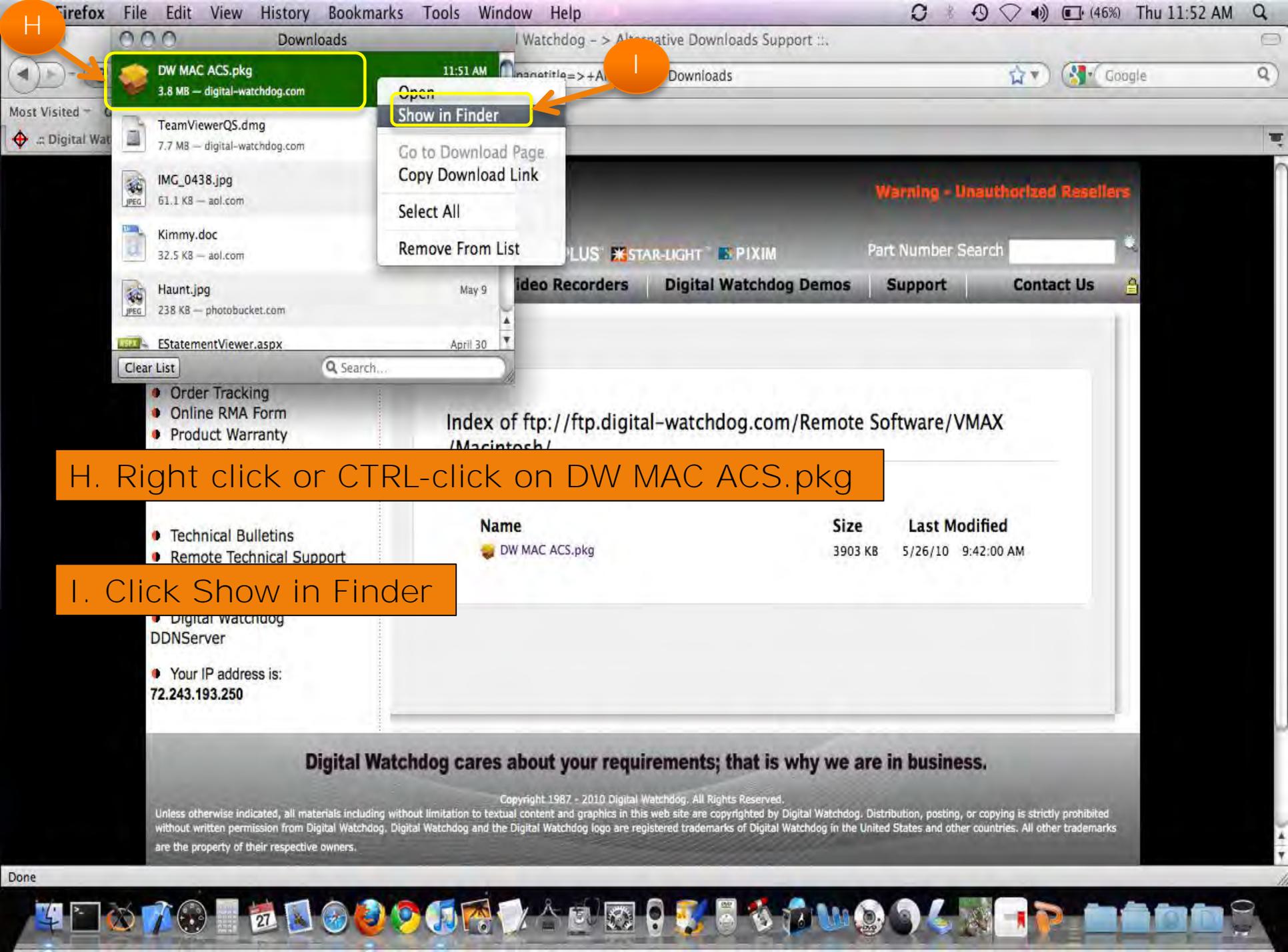
Cancel Save File

Digital Watchdog Remote Software/VMAX

Size	Last Modified
3903 KB	5/26/10 9:42:00 AM

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H. Right click or CTRL-click on DW MAC ACS.pkg

I. Click Show in Finder

Index of ftp://ftp.digital-watchdog.com/Remote Software/VMAX  
(Macintosh/

Name	Size	Last Modified
 DW MAC ACS.pkg	3903 KB	5/26/10 9:42:00 AM

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Downloads

	DW MAC ACS.pkg	11:51 AM
	3.8 MB — digital-watchdog.com	
	TeamViewerQS.dmg	May 18
	7.7 MB — digital-watchdog.com	
	IMG_0438.jpg	May 13
	61.1 KB — aol.com	
	Kimmy.doc	May 13
	32.5 KB — aol.com	
	Haunt.jpg	May 9
	238 KB — photobucket.com	
	EStatementViewer.aspx	April 30

Clear List Search...

Watchdog -> Alternative Downloads Support

pagetitle=>+Alternative+Downloads

Warning - Unauthorized Resellers

OMNI-PLUS STAR-LIGHT PIXIM Part Number Search

Video Recorders Digital Watchdog Demos Support Contact Us

Downloads

- de246wn
- dgumbs2
- dhcontroller1
- dw202202
- dwbackserver
- All...

PLACES

- Desktop

DOCUMENTS

SEARCH FOR

- Today
- Yesterday
- Past Week
- All Images
- All Movies

1 of 1 selected, 17.47 GB available



J. Double Click on DW MAC ACS.pkg

Downloads

- DW MAC ACS.pkg 3.8 MB — digital-watchdog.com 11:51 AM
- TeamViewerQS.dmg 7.7 MB — digital-watchdog.com May 18
- IMG\_0438.jpg 61.1 KB — aol.com
- Kimmy.doc 32.5 KB — aol.com
- Haunt.jpg 238 KB — photobucket.com
- EStatementViewer.aspx

Clear List

Watchdog - > Alternative Downloads Support ...

pagetitle=> +Alternative+Downloads

Google

Install DW MAC ACS

Installation completed successfully



**Install Succeeded**

The software was successfully installed.

- Introduction
- Destination Select
- Installation Type
- Installation
- Summary

Go Back Close

Unauthorized Resellers

Search

Contact Us

- Order Tracking
- Online RMA Form
- Product Warranty
- Product Registration
- Product Return Policy
- Technical Bulletins
- Remote Technical Support
- Digital Watchdog DDNServer
- Your IP address is: 72.243.193.250



K. Please follow the prompts, Click Close when the installation is succeeded. Close all windows and proceed to step 11.





DW MAC ACS.pkg

11

Finder



11. Click to open the Finder





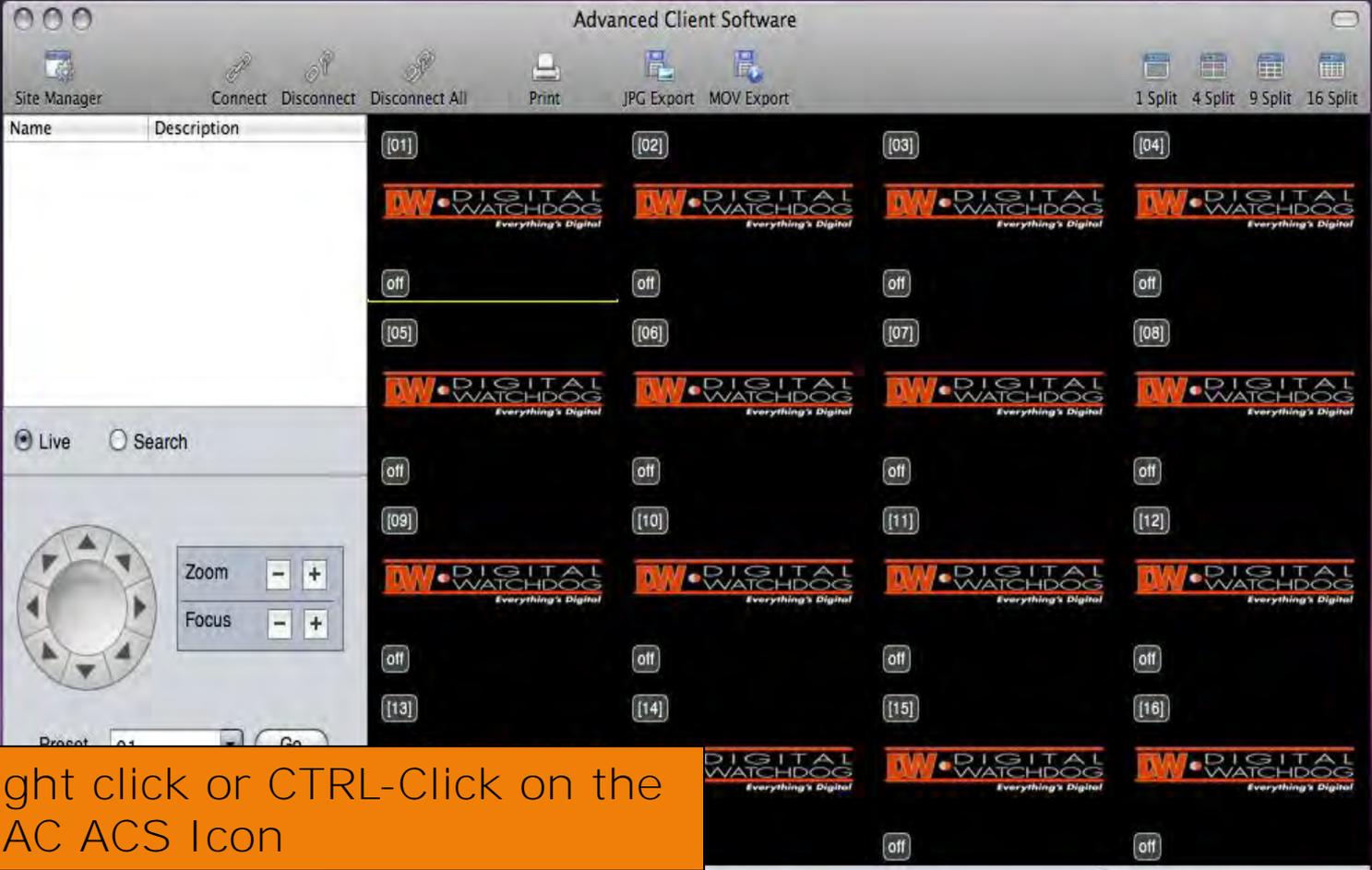
12



12. Click on Applications

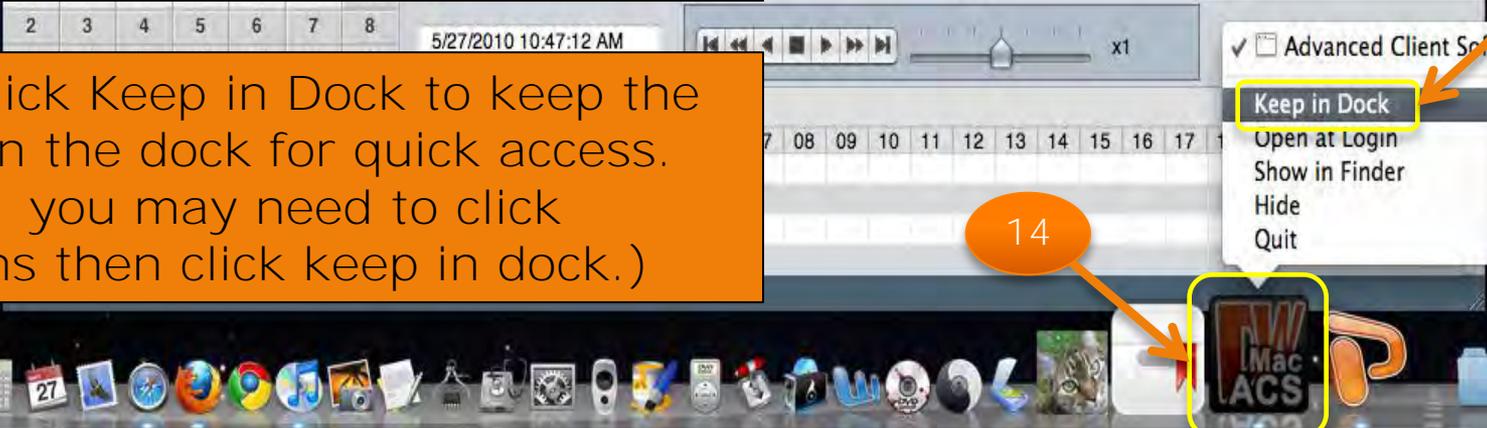
13. Scroll down to find the DW MAC ACS Icon and double click it.





14. Right click or CTRL-Click on the DW MAC ACS Icon

15. Click Keep in Dock to keep the Icon in the dock for quick access. (note: you may need to click options then click keep in dock.)



15

14



**Site Registration**

1. Click to open site registration window

Site Manager

Name	Description
[01]	DW DIGITAL WATCHDOG Everything's Digital
[02]	DW DIGITAL WATCHDOG Everything's Digital
[03]	DW DIGITAL WATCHDOG Everything's Digital
[04]	DW DIGITAL WATCHDOG Everything's Digital
[05]	DW DIGITAL WATCHDOG Everything's Digital
[06]	DW DIGITAL WATCHDOG Everything's Digital
[07]	DW DIGITAL WATCHDOG Everything's Digital
[08]	DW DIGITAL WATCHDOG Everything's Digital

off

Site Manager

Name	Address	Port	User ID	User Password	ch.
------	---------	------	---------	---------------	-----

+

2. Click to add a site



Name	Description
------	-------------

[01]  off [05]

[02]  off [06]

[03]  off

[04]  off

4. Once you have completed entering information into each field, click the Apply button to add the site to the Site list.

Site Manager

Name	Address	Port	User ID	User Password	ch.
Vmax 16	vmax16demo.cctv-link.net	9010	demo		1-16

11:35:14 AM

4

Everything's Digital

off [12]

off [16]

Audio  On  Off

13 14 15 16 17 18 19 20 21 22 23

Advanced Client Software

Site Manager Connect Disconnect Disconnect All Print JPG Export MOV Export 1 Split 4 Split 9 Split 16 Split

Name	Description
Vmax 16	vmax16demo.cctv-link.net

[01] [02] [03] [04]



5. Click to close the Site manager editor

Site Manager

Name	Address	Port	User ID	User Password	ch.
Vmax 16	vmax16demo.cctv-link.net	9010	demo		1-16

+ - Apply

Live Search



Preset 01

May 20

S	M	T	W
25	26	27	28
2	3	4	5
9	10	11	12
16	17	18	19
23	24	25	26
30	31		2

11:35:14 AM



Audio On Off

13 14 15 16 17 18 19 20 21 22 23

Site Manager Connect Disconnect Disconnect All Print JPG Export MOV Export 1 Split 4 Split 9 Split 16 Split

Name	Description
Vmax 16	vmax16demo.cctv-link.net

6. Click to select the site

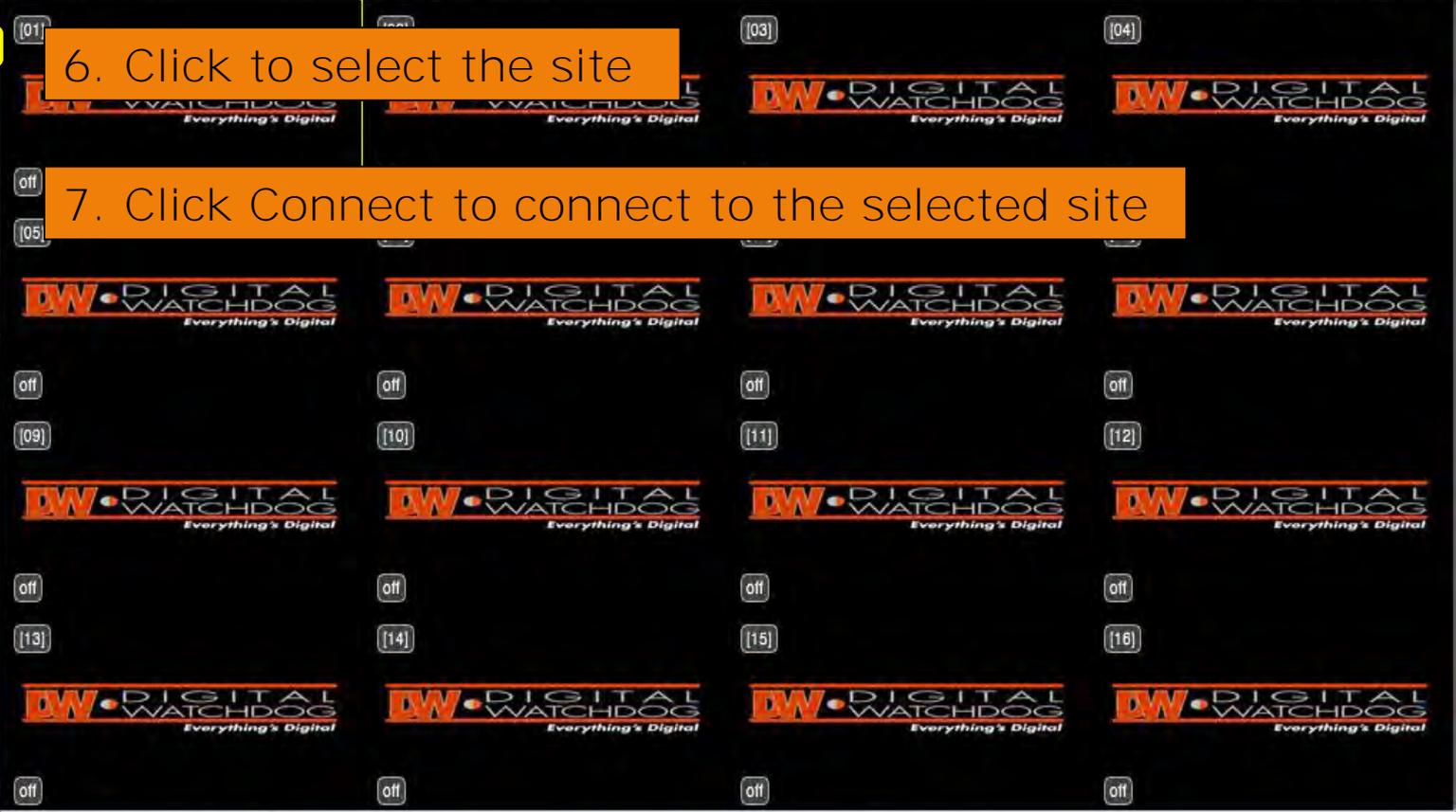
7. Click Connect to connect to the selected site

Live Search



Zoom - +  
Focus - +

Preset 01 Go



May 2010

S	M	T	W	T	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

5/26/2010 11:35:14 AM



Audio On Off

Ch. 00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23

01  
02  
03  
04

Advanced Client Software

Site Manager    Connect    Disconnect    Disconnect All    Print    JPG Export    MOV Export    1 Split    4 Split    9 Split    16 Split

Name	Description
Vmax 16	vmax16demo.cctv-link.net

Live Search

Zoom - +  
Focus - +

Preset 01 Go

May 2010

S	M	T	W	T	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

5/26/2010 11:35:14 AM

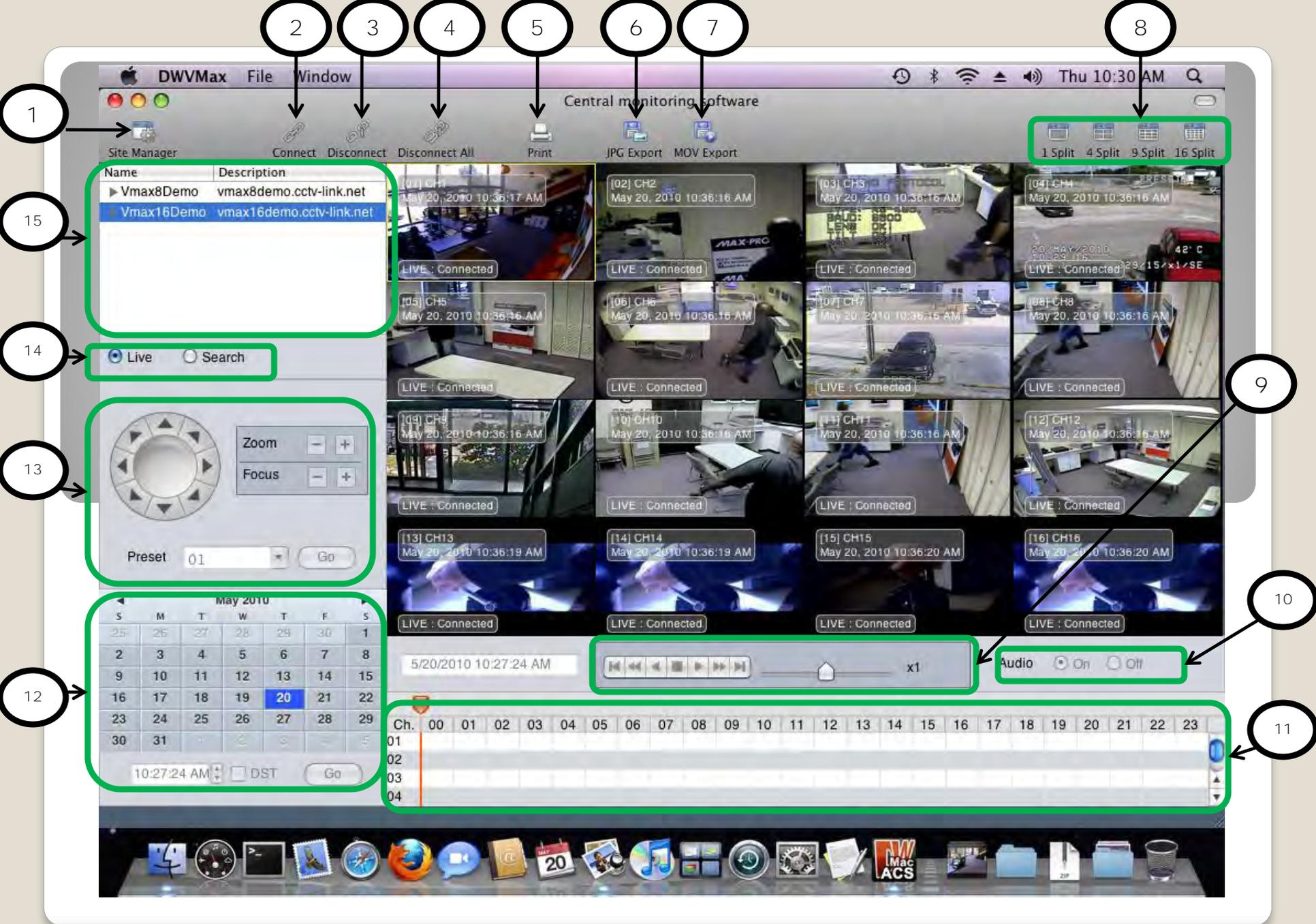
Navigation controls: Play, Stop, Previous, Next, Home, x1

Audio On Off

Ch.	00	01	02
01			
02			
03			
04			

Site registration is complete!!  
Connection Success!!

# OVERVIEW



- 1 [Site Manager]
  - \* Opens the site manager dialog
  - \* Use to add or edit a site
- 2 [Connect]
  - \* Connects to a selected group or camera in the site list
- 3 [Disconnect]
  - \* Disconnects selected group or camera in site list
- 4 [Disconnect All]
  - \* Disconnects all current connections
- 5 [Print]
  - \* Prints current image on selected camera
- 6 [JPG Export]
  - \* Exports jpg file to desktop of the current image on the selected camera
- 7 [MOV Export]
  - \* Begins recording of video on selected camera.
  - \* Click again to stop recording
  - \* Exports mov file to desktop
- 8 [1,4,9,16 Split]
  - \* Splits camera grid to 1,4,9 and 16 channels

9

[Playback Controls]

- \* For use while in search mode only (refer to item 14)
- \* Use this bank of buttons to rewind, fast forward, stop and skip
- \* Slider can be used for faster or slower playback

10

[Audio Toggle]

- \* Turns audio on or off

11

[Search Bar]

- \* For use while in search mode only (refer to item 14)
- \* Use this bar to view when data exists on playback and for time selection

12

[Calendar Date/Time Selection]

- \* For use while in search mode only (refer to item 14)
- \* Use these controls to adjust playback date and time
- \* **Use the "Go" button to go to selected date and time**

13

[PTZ Controls]

- \* For use while in live mode only (refer to item 14)
- \* Use to control any selected PTZ camera connected to DVR via RS-485
- \* **Use the "Go" button to refresh preset settings.**

14

[Live/Search Mode Selection]

- \* Use to select Live or Search mode
- \* Make sure to reconnect by clicking connect (  ) when switching from live to search or vice versa.

15

[Site List]

- \* Displays listing of all sites registered in the software
- \* Use to select site or camera for connection