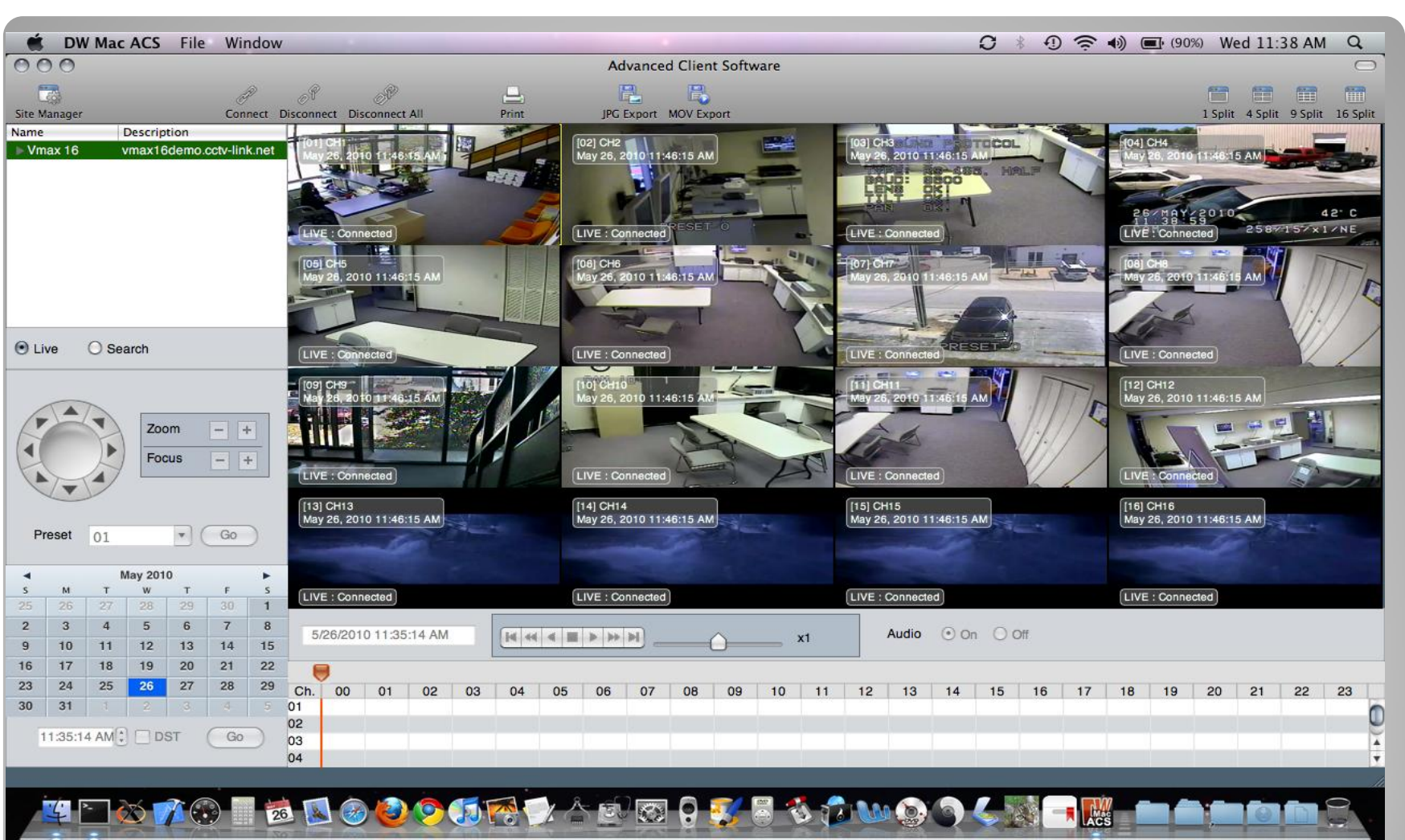


MAC ACS

Startup Guide

OSX 10.5 or higher (64-bit Intel Only)



Installation Guide

Download instructions using Safari:
Note: If using Mozilla Firefox please skip ahead to the Mozilla Firefox instructions.

- 5/17/2010 - Updated Digital Watchdog 2010 Product Catalogue. [read more...](#)
- 4/19/2010 - VMAX Series of Digital Video is now MAC Compatible. [read more...](#)
- 4/12/2010 - VMAX Mobile Device Capability. [read more...](#)
- 8/26/2009 - The new DW Los Angeles warehouse is now on-line. [read more...](#)

Product Announcements

- 4/19/2010 - The Launch of the VMAX. [read more...](#)
- 9/11/2009 - MAX-HD Full D1 at 480 FPS Now Released. [read more...](#)
- 9/22/2008 - New Digital Camera Release. [read more...](#)

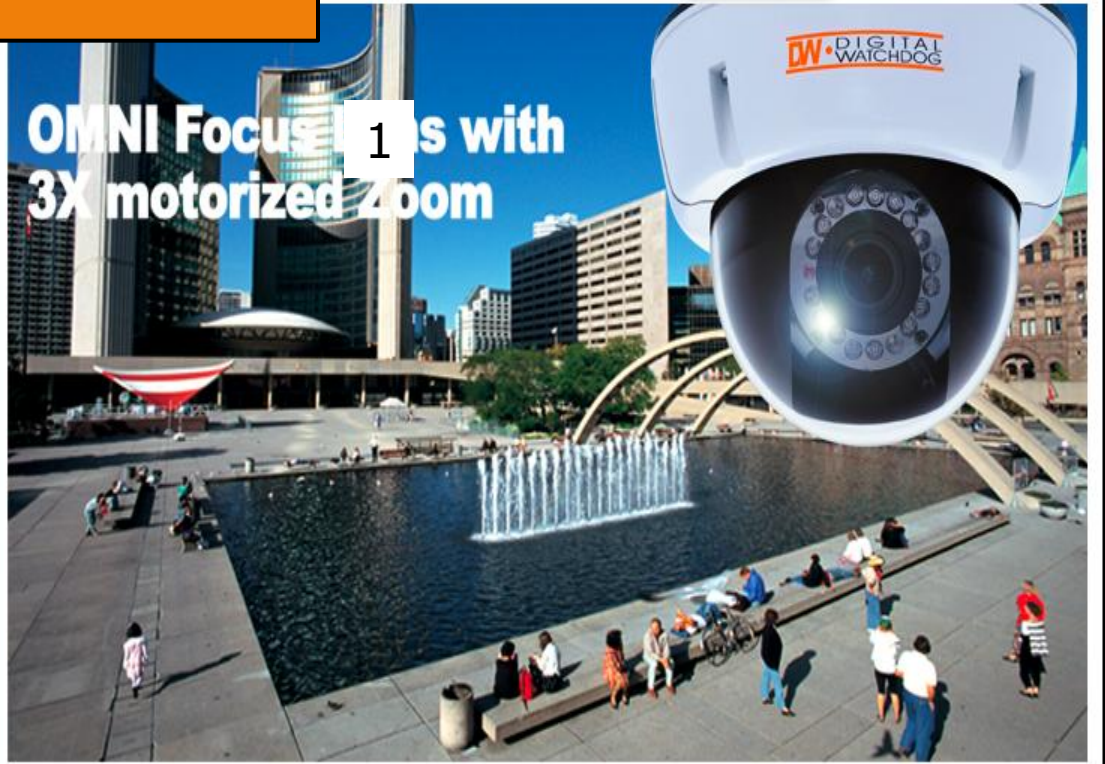
Up Coming Events

Warning - Unauthorized Resellers

STAR-LIGHT™ PIXIM

Part Number Search

Digital Watchdog Demos **Support** Contact Us



1. Click on Support

Warning - Unauthorized Resellers



OMNI-FOCUS™ OMNI-PLUS™ STAR-LIGHT™ PIXIM

Part Number Search

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Support

- Downloads
 - Order Tracking
 - Online RMA Form
 - Product Warranty
 - Product Registration
 - Product Return Policy
-
- Technical Bulletins
 - Remote Technical Support
-
- Digital Watchdog DDNServer
 - Your IP address is: 72.243.193.237



Support

Technical Support Contact	USA & CANADA(866)-446-3595 International 1+(813)-888-9555
	TechnicalSupport@DWCC.TV

Alternative Downloads	Software User Manuals Quick Start Guides or, Enter part number to search for <input type="text"/>
-----------------------	--

Customer Services	Product Warranty
	Online RMA Form
	Product Registration
	Order Tracking

2. Click on Alternative Downloads

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Note: You may be prompted for a login. Please use 'Guest' if prompted.

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Tampa, Florida, USA 1.813.888-9555 Monday through Friday from 8:30 AM to 5:30 PM ETZ



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3. Double Click on Remote Software

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Tampa, Florida, USA

1.813.888-9555

Monday through Friday from 8:30 AM to 5:30 PM ETZ



The screenshot shows a web browser window displaying the Digital Watchdog support page. Overlaid on the browser is a 'Remote Software' window. The window's sidebar lists various locations under 'DEVICES', 'SHARED', and 'PLACES'. The main pane shows a grid of folders: Fury, HVT1204, HVT301, IP Camera, MAX, MAX-HD, MAX-II, NV5200 Series, NVR4, and VMAX. The VMAX folder is highlighted with a yellow border, and a red circle with the number '4' and an arrow points to it. The status bar at the bottom of the window indicates '1 of 38 selected, Zero KB available'.

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4. Double Click on the VMAX folder

8:30 AM to 5:30 PM ETZ



The image shows a web browser window displaying the Digital Watchdog support page. Overlaid on the browser is a Finder window titled 'VMAX'. The Finder window's sidebar shows a hierarchy of folders: DEVICES (iDisk, HD, OS_TRANSFER, Untitled), SHARED (ftp.digital-...), and PLACES (Desktop, rahminkhobani, Applications, Documents). The main pane shows a file 'Backup Player.zip' and folders 'DVR Updates', 'Mobile Devices', and 'Windows'. The 'Macintosh' folder is highlighted with a yellow border, and an orange arrow with the number '5' points to it. The status bar at the bottom of the Finder window indicates '1 of 5 selected, Zero KB available'.

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5. Double Click on the Macintosh folder

AM to 5:30 PM ETZ





Support > Alternative Downloads

- Downloads
- Order Tracking
- Online RMA Form
- Product Warranties
- Product Registration
- Product Return
- Technical Bulletins
- Remote Technical Support
- Digital Watchdog DDNServer
- Your IP address is 72.243.193.237

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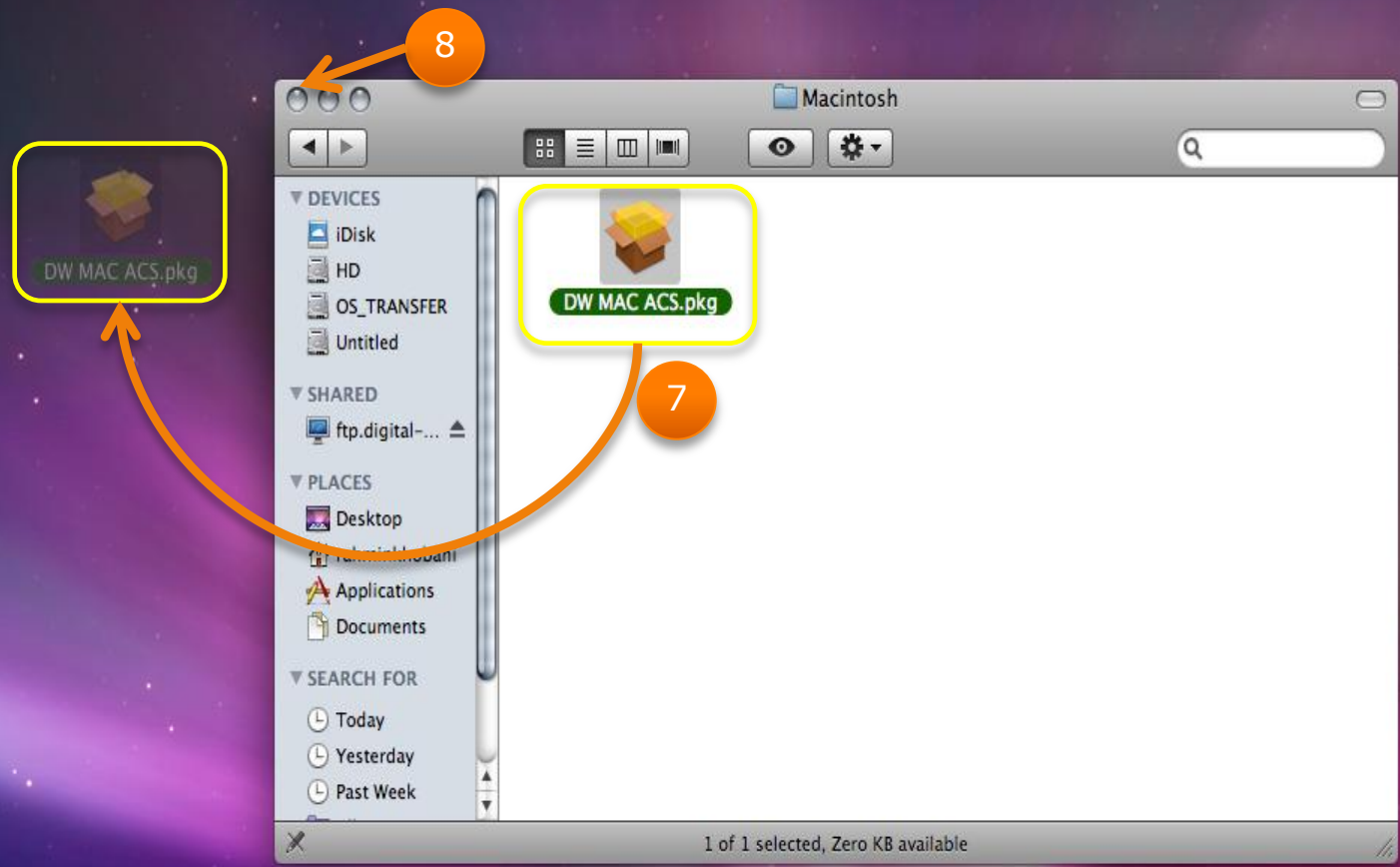
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6. Click here to close the Safari window

0 AM to 5:30 PM ETZ





7. Drag and Drop the DW MAC ACS.pkg file onto the desktop

8. Click to close the FTP window



9



9. Double Click to open the DW MAC ACS installer





Install DW MAC ACS

Installation completed successfully

- Introduction
- Destination Select
- Installation Type
- Installation
- Summary

Install Succeeded

The software was successfully installed.

10

Go Back Close

10. Please follow the prompts; click Close when the Install is complete



Download instructions using Mozilla Firefox:

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DW DIGITAL WATCHDOG
Everything's Digital

OMNI-FOCUS™ OMNI-PLUS™ STAR-LIGHT™ PIX™

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News

- 5/17/2010 - Updated Digital Watchdog 2010 Product Catalogue.
[read more...](#)
- 4/19/2010 - VMAX Series of Digital Video is now MAC Compatible.
[read more...](#)
- 4/12/2010 - VMAX Mobile Device Capability.
[read more...](#)
- 8/26/2009 - The new DW Los Angeles warehouse is now on-line.
[read more...](#)

Product Announcements

- 4/19/2010 - The Launch of the VMAX.
[read more...](#)
- 9/11/2009 - MAX-HD Full D1 at 480 FPS Now Released.
[read more...](#)
- 9/22/2009 - New Digital Camera

OMNI Focus Lens with 3X motorized Zoom





OMNI-FOCUS™ OMNI-PLUS™ STAR-LIGHT™ PIXIM

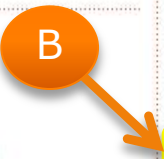
Warning - Unauthorized Resellers

Part Number Search

Home Cameras DVRs Network Video Recorders Digital Watchdog Demos Support Contact Us

Support

- Downloads
 - Order Tracking
 - Online RMA Form
 - Product Warranty
 - Product Registration
 - Product Return Policy
-
- Technical Bulletins
 - Remote Technical Support
-
- Digital Watchdog DDNServer
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Support

Technical Support Contact	USA & CANADA(866)-446-3595 International 1+(813)-888-9555
	TechnicalSupport@DWCC.TV

Alternative Downloads

Software
 User Manuals
 Quick Start Guides

or, Enter part number to search for

Customer Services

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Product Registration
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B. Click on Alternative Downloads

day from 8:30 AM to 5:30 PM ETZ



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C. Click on Remote Software

- Home
- Cameras
- DVRs
- Network Video Recorders
- Digital Watchdog Demos
- Support
- Contact Us

Support > Alternative Downloads

- Downloads
- Order Tracking
- Online RMA Form
- Product Warranty
- Product Registration
- Product Return Policy
- Technical Bulletins
- Remote Technical Support
- Digital Watchdog DDNServer
- Your IP address is: 72.243.193.250

Index of ftp://ftp.digital-watchdog.com/

Up to higher level directory

Name	Size	Last Modified
Brochures		3/11/10 9:05:00 PM
Cameras		5/27/10 11:06:00 AM
Customer FAQs		5/19/10 8:39:00 AM
DVRs		9/8/09 12:00:00 AM
Manuals		4/29/10 11:16:00 AM
Remote Software		4/14/10 8:03:00 PM
Remote Support		4/28/10 12:14:00 PM
Support_Tools		5/17/10 5:37:00 PM

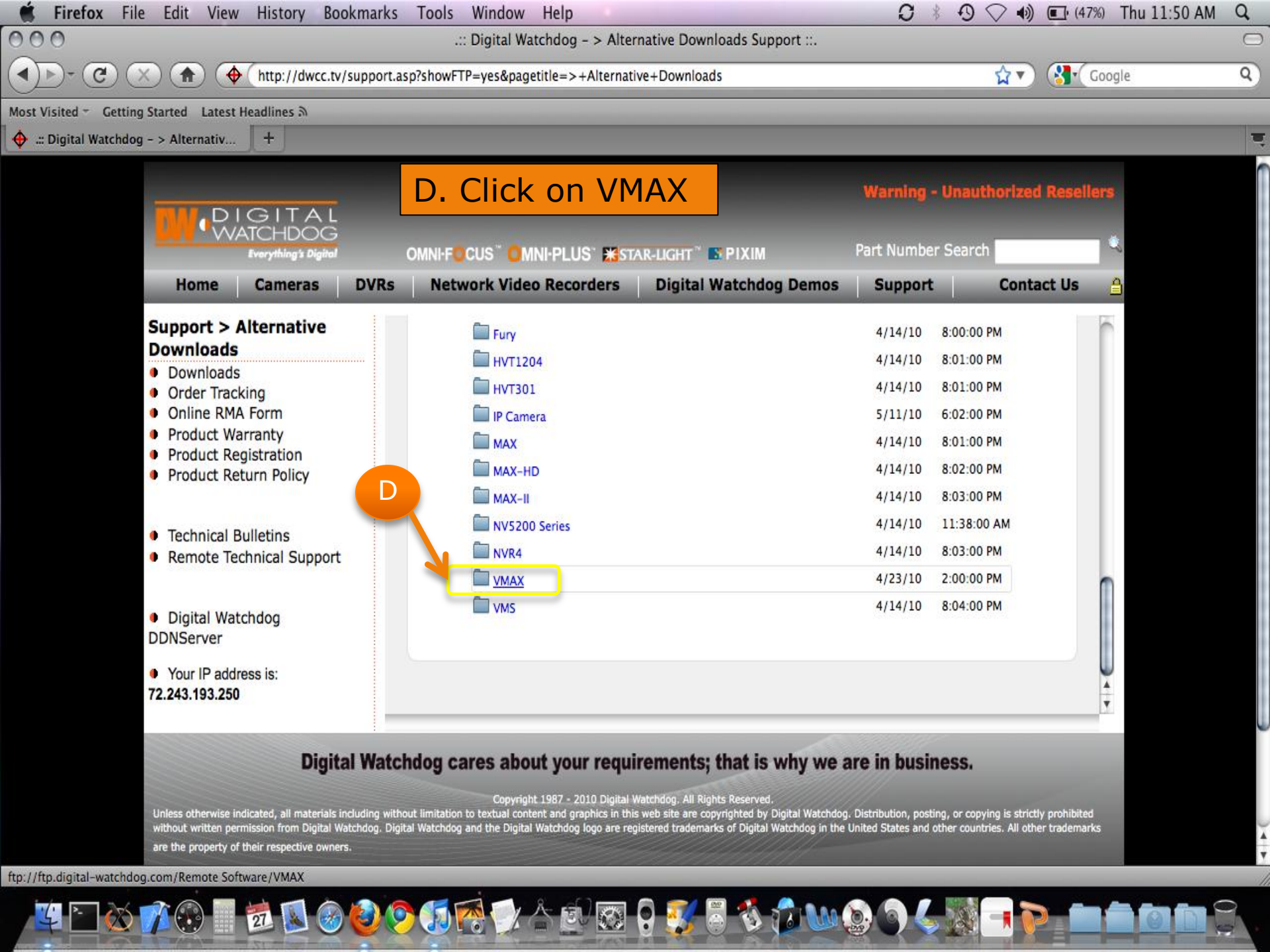


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D. Click on VMAX

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Part Number Search

Home | Cameras | DVRs | Network Video Recorders | Digital Watchdog Demos | Support | Contact Us

Support > Alternative Downloads

- Downloads
 - Order Tracking
 - Online RMA Form
 - Product Warranty
 - Product Registration
 - Product Return Policy
-
- Technical Bulletins
 - Remote Technical Support
-
- Digital Watchdog DDNServer
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Fury	4/14/10	8:00:00 PM
HVT1204	4/14/10	8:01:00 PM
HVT301	4/14/10	8:01:00 PM
IP Camera	5/11/10	6:02:00 PM
MAX	4/14/10	8:01:00 PM
MAX-HD	4/14/10	8:02:00 PM
MAX-II	4/14/10	8:03:00 PM
NV5200 Series	4/14/10	11:38:00 AM
NVR4	4/14/10	8:03:00 PM
VMAX	4/23/10	2:00:00 PM
VMS	4/14/10	8:04:00 PM

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ftp://ftp.digital-watchdog.com/Remote Software/VMAX





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E. Click on Macintosh

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Home Cameras DVRs Network Video Recorders Digital Watchdog Demos Support Contact Us

Support > Alternative Downloads

- Downloads
- Order Tracking
- Online RMA Form
- Product Warranty
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- Technical Bulletins
- Remote Technical Support

Digital Watchdog DDNServer

Your IP address is: 72.243.193.250

Index of ftp://ftp.digital-watchdog.com/Remote Software/VMAX/

Up to higher level directory



Name	Size	Last Modified
DVR Updates		5/20/10 9:12:00 AM
Macintosh		5/26/10 9:58:00 AM
Mobile Devices		4/14/10 11:05:00 AM
Windows		5/10/10 1:11:00 PM
Backup Player.zip	1007 KB	4/23/10 2:00:00 PM

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F. Click on DW MAC ACS.pkg

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Support > Alternative Downloads

- Downloads
- Order Tracking
- Online RMA Form
- Product Warranty
- Product Registration
- Product Return Policy

- Technical Bulletins
- Remote Technical Support


Digital Watchdog DDNServer

Your IP address is: 72.243.193.250

Index of ftp://ftp.digital-watchdog.com/Remote Software/VMAX/Macintosh/

Up to higher level directory



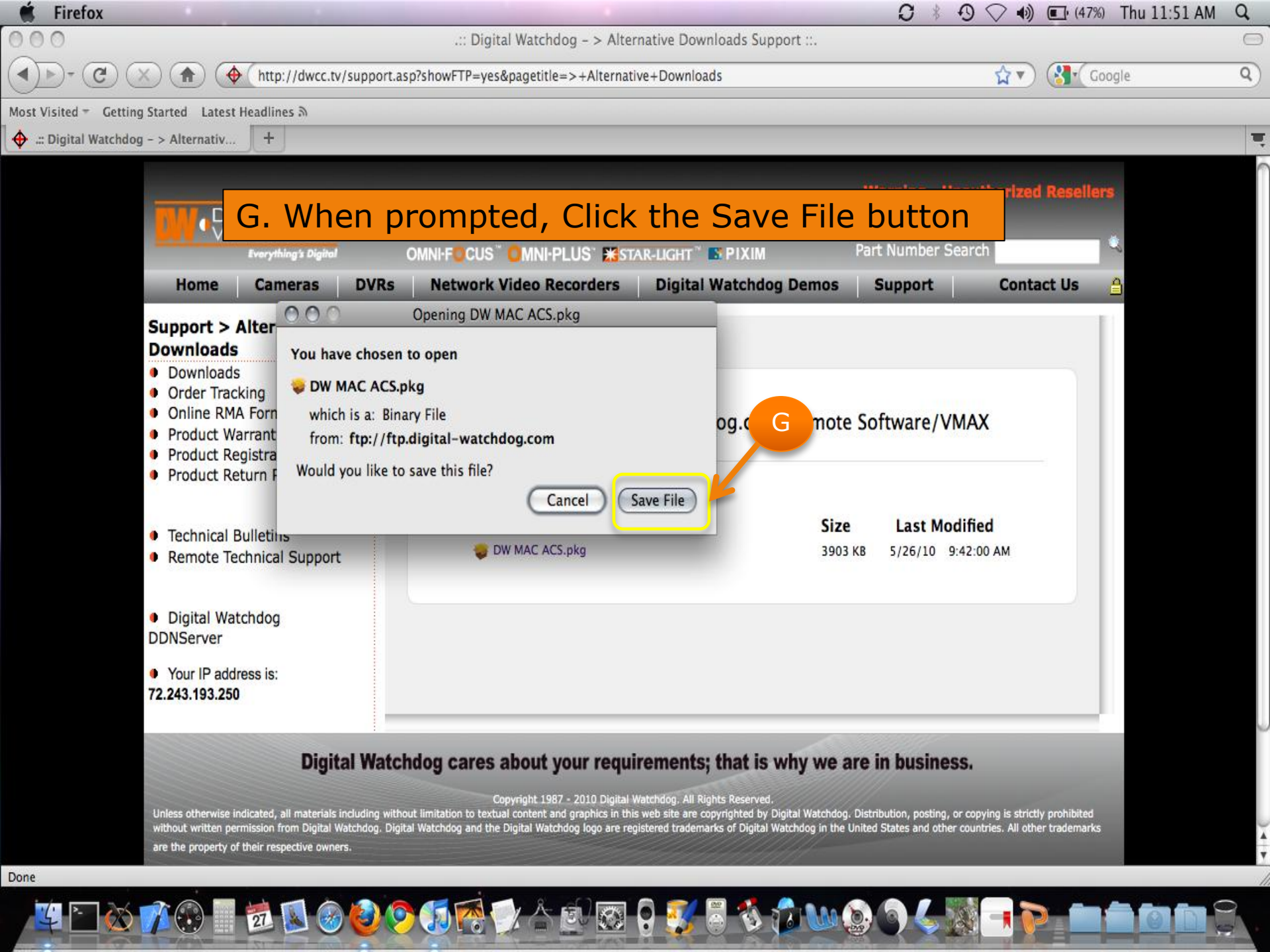
Name	Size	Last Modified
 DW MAC ACS.pkg	3903 KB	5/26/10 9:42:00 AM

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G. When prompted, Click the Save File button

Opening DW MAC ACS.pkg

You have chosen to open

- DW MAC ACS.pkg

which is a: Binary File

from: ftp://ftp.digital-watchdog.com

Would you like to save this file?

Cancel Save File

G

Support > Alternative Downloads

- Downloads
- Order Tracking
- Online RMA Form
- Product Warrant
- Product Registra
- Product Return F

- Technical Bulletin
- Remote Technical Support

Digital Watchdog DDNServer

Your IP address is: 72.243.193.250

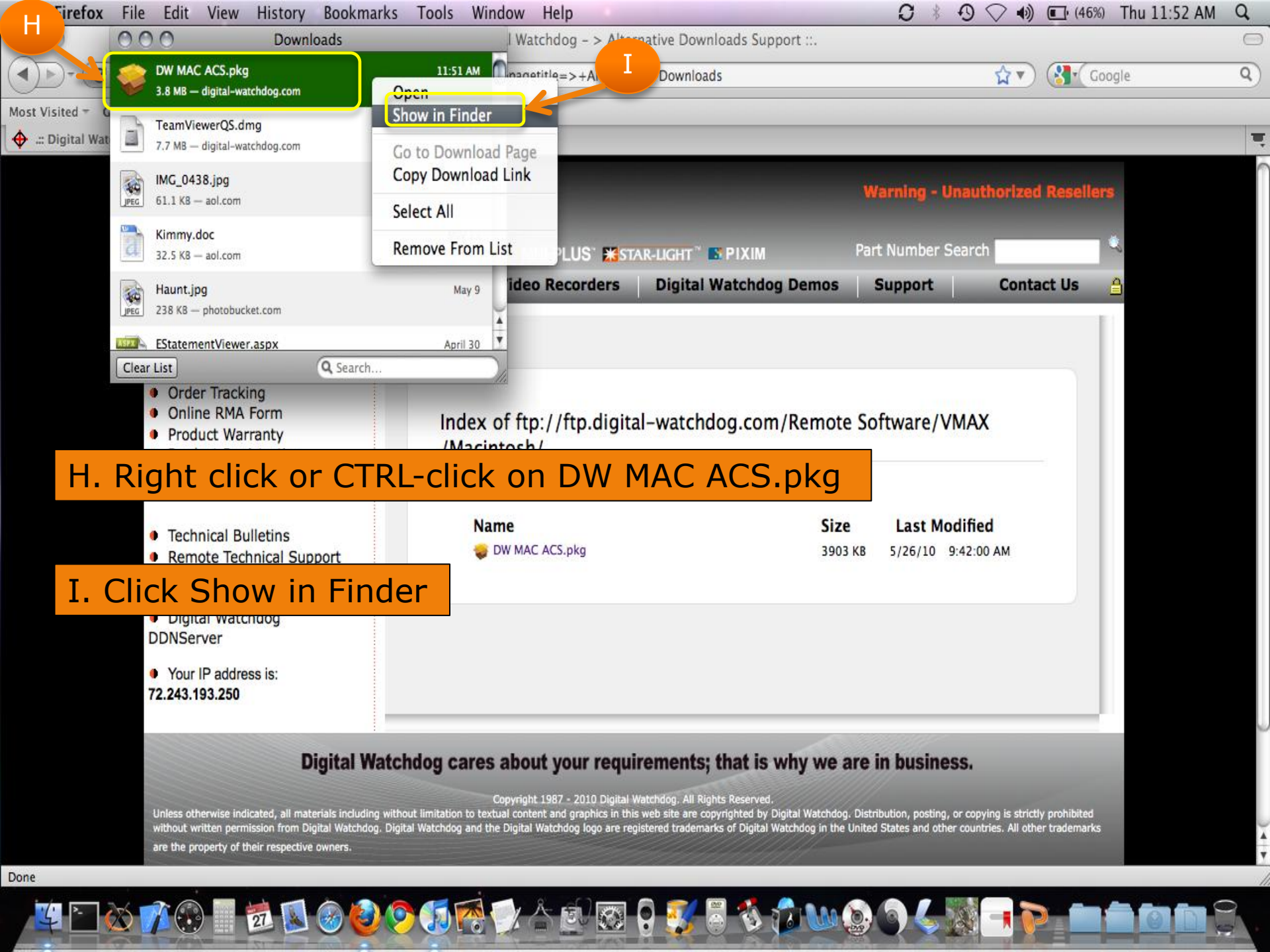
Digital Watchdog Remote Software/VMAX

Size	Last Modified
3903 KB	5/26/10 9:42:00 AM

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H. Right click or CTRL-click on DW MAC ACS.pkg

I. Click Show in Finder

Index of ftp://ftp.digital-watchdog.com/Remote Software/VMAX
(Macintosh/

Name	Size	Last Modified
DW MAC ACS.pkg	3903 KB	5/26/10 9:42:00 AM

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Downloads

	DW MAC ACS.pkg	11:51 AM
	3.8 MB — digital-watchdog.com	
	TeamViewerQS.dmg	May 18
	7.7 MB — digital-watchdog.com	
	IMG_0438.jpg	May 13
	61.1 KB — aol.com	
	Kimmy.doc	May 13
	32.5 KB — aol.com	
	Haunt.jpg	May 9
	238 KB — photobucket.com	
	EStatementViewer.aspx	April 30

Clear List Search...

Watchdog -> Alternative Downloads Support ...

pagetitle=>+Alternative+Downloads

Google

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Part Number Search

Video Recorders | Digital Watchdog Demos | Support | Contact Us

Downloads

DW MAC ACS.pkg

dgums2 dhcontroller1 dw202202 dwbackserver

PLACES Desktop

Documents

SEARCH FOR Today Yesterday Past Week All Images All Movies

1 of 1 selected, 17.47 GB available

J

J. Double Click on DW MAC ACS.pkg

Downloads

- DW MAC ACS.pkg 3.8 MB — digital-watchdog.com 11:51 AM
- TeamViewerQS.dmg 7.7 MB — digital-watchdog.com May 18
- IMG_0438.jpg 61.1 KB — aol.com
- Kimmy.doc 32.5 KB — aol.com
- Haunt.jpg 238 KB — photobucket.com
- EStatementViewer.aspx

Clear List

Most Visited

Digital Wat

Watchdog - > Alternative Downloads Support ...

pagetitle=>+Alternative+Downloads

Google

Install DW MAC ACS

Installation completed successfully

Install Succeeded

The software was successfully installed.

Introduction
Destination Select
Installation Type
Installation
Summary

Go Back Close

Unauthorized Resellers

Search

Contact Us

1 of 1 selected, 17.47 GB available



K. Please follow the prompts, Click Close when the installation is succeeded. Close all windows and proceed to step 11.





DW MAC ACS.pkg

11

Finder



11. Click to open the Finder





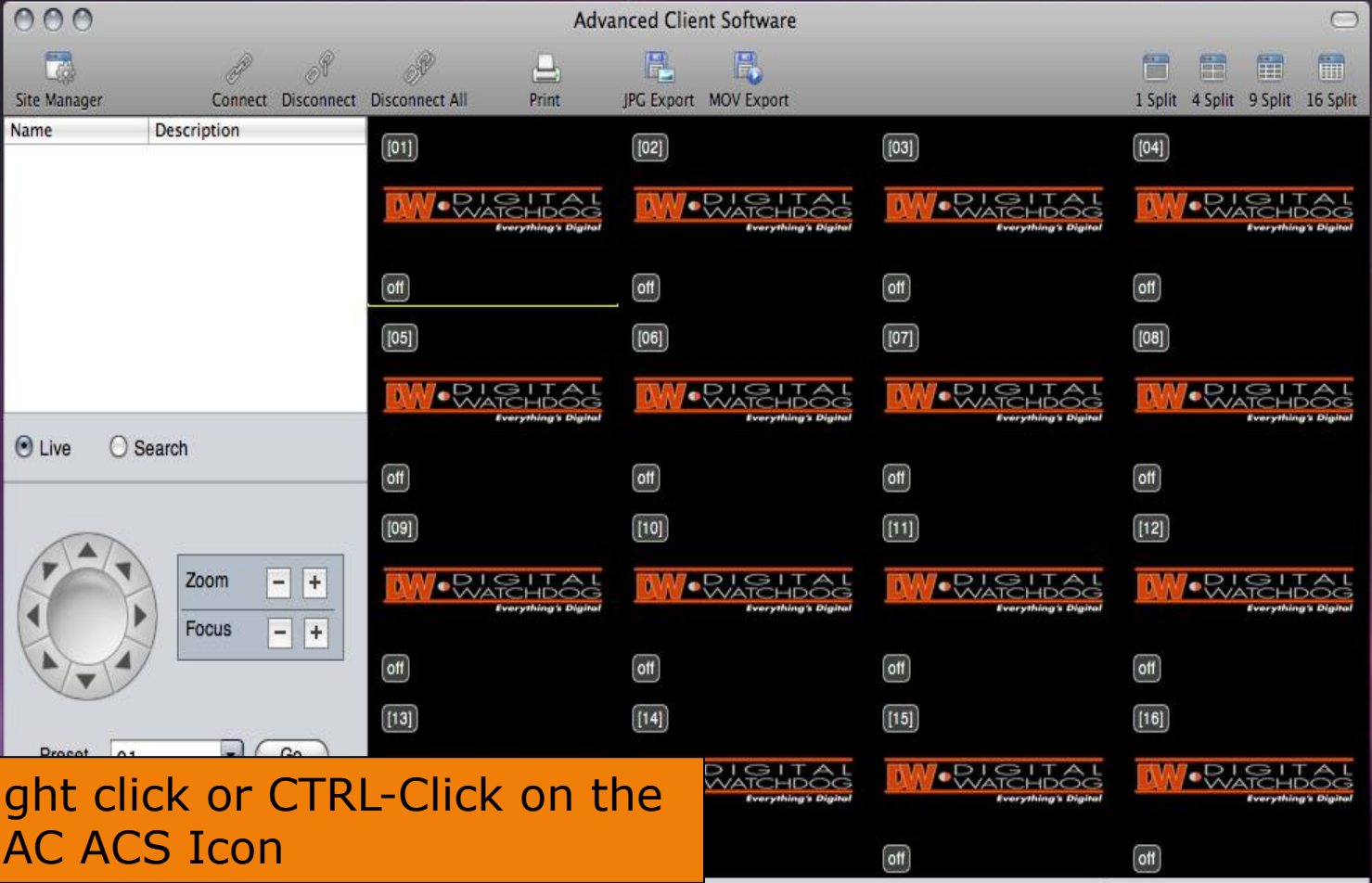
12



12. Click on Applications

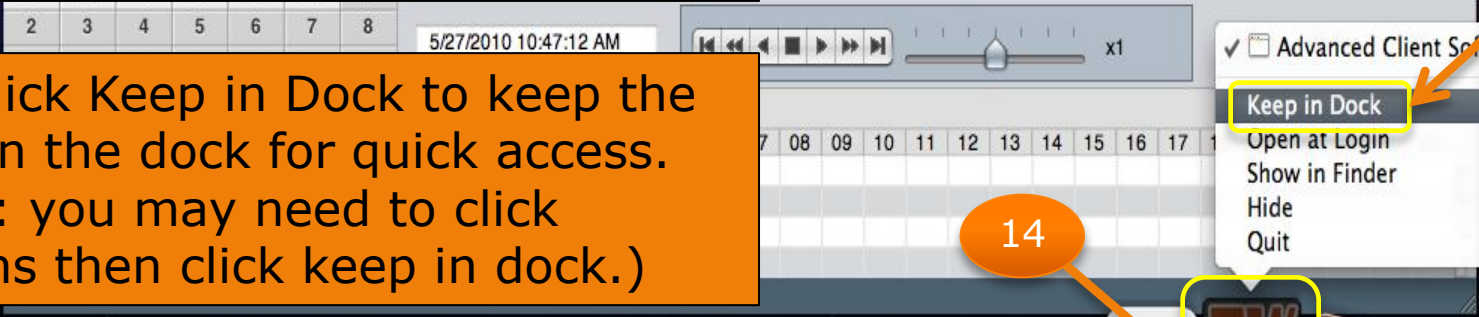
13. Scroll down to find the DW MAC ACS Icon and double click it.





14. Right click or CTRL-Click on the DW MAC ACS Icon

15. Click Keep in Dock to keep the Icon in the dock for quick access. (note: you may need to click options then click keep in dock.)



15

14





Site Registration

1. Click to open site registration window



Site Manager


Name	Address	Port	User ID	User Password	ch.
------	---------	------	---------	---------------	-----

11:35:14 AM

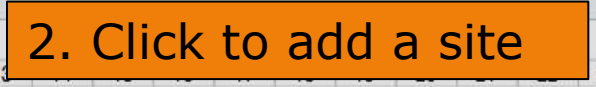
+

-

Apply



2. Click to add a site



Name Description

[01] [02] [03] [04]
[05] [06]
off off off
off
Audio On Off

3

3. Double click on each field to edit that field. The address field will accept either a URL or a IP address.

Site Manager

Name	Address	Port	User ID	User Password	ch.
new site	192.168.0.1	9010	admin		1-16

+ - Apply

Live Search

Preset 01

May 2011

S	M	T	W
25	26	27	28
2	3	4	5
9	10	11	12
16	17	18	19
23	24	25	26
30	31	1	2

11:35:14 AM

13 14 15 16 17 18 19 20 21 22 23

Name Description

[01] **DW DIGITAL WATCHDOG** Everything's Digital
off [05]

[02] **DW DIGITAL WATCHDOG** Everything's Digital
off [06]

[03] **DW DIGITAL WATCHDOG** Everything's Digital
off [06]

[04] **DW DIGITAL WATCHDOG** Everything's Digital
off [06]

4. Once you have completed entering information into each field, click the Apply button to add the site to the Site list.

Site Manager

Name	Address	Port	User ID	User Password	ch.
Vmax 16	vmax16demo.cctv-link.net	9010	demo		1-16

+ -

Apply

4

Apply

Live Search Preset 01

May 2011

S	M	T	W
25	26	27	28
2	3	4	5
9	10	11	12
16	17	18	19
23	24	25	26
30	31	1	2

11:35:14 AM

Audio On Off

13	14	15	16	17	18	19	20	21	22	23

Name	Description
Vmax 16	vmax16demo.cctv-link.net



5

5. Click to close the Site manager editor

Site Manager

Name	Address	Port	User ID	User Password	ch.
Vmax 16	vmax16demo.cctv-link.net	9010	demo		1-16

+ - Apply

Live Search



May 20

S	M	T	W
25	26	27	28
2	3	4	5
9	10	11	12
16	17	18	19
23	24	25	26
30	31	1	2

11:35:14 AM

Audio On Off

13	14	15	16	17	18	19	20	21	22	23
----	----	----	----	----	----	----	----	----	----	----

Site Manager Connect Disconnect Disconnect All Print JPG Export MOV Export

1 Split 4 Split 9 Split 16 Split

Name	Description
Vmax 16	vmax16demo.cctv-link.net

6. Click to select the site

7. Click Connect to connect to the selected site

Live Search

Zoom - +

Focus - +

Preset 01 Go

May 2010

S	M	T	W	T	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

5/26/2010 11:35:14 AM x1 Audio On Off

Ch.	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
01																								
02																								
03																								
04																								

11:35:14 AM DST Go

Advanced Client Software

Site Manager Connect Disconnect Disconnect All Print JPG Export MOV Export 1 Split 4 Split 9 Split 16 Split

Name	Description
Vmax 16	vmax16demo.cctv-link.net

Live Search

Zoom Focus Preset 01 Go

May 2010

S	M	T	W	T	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

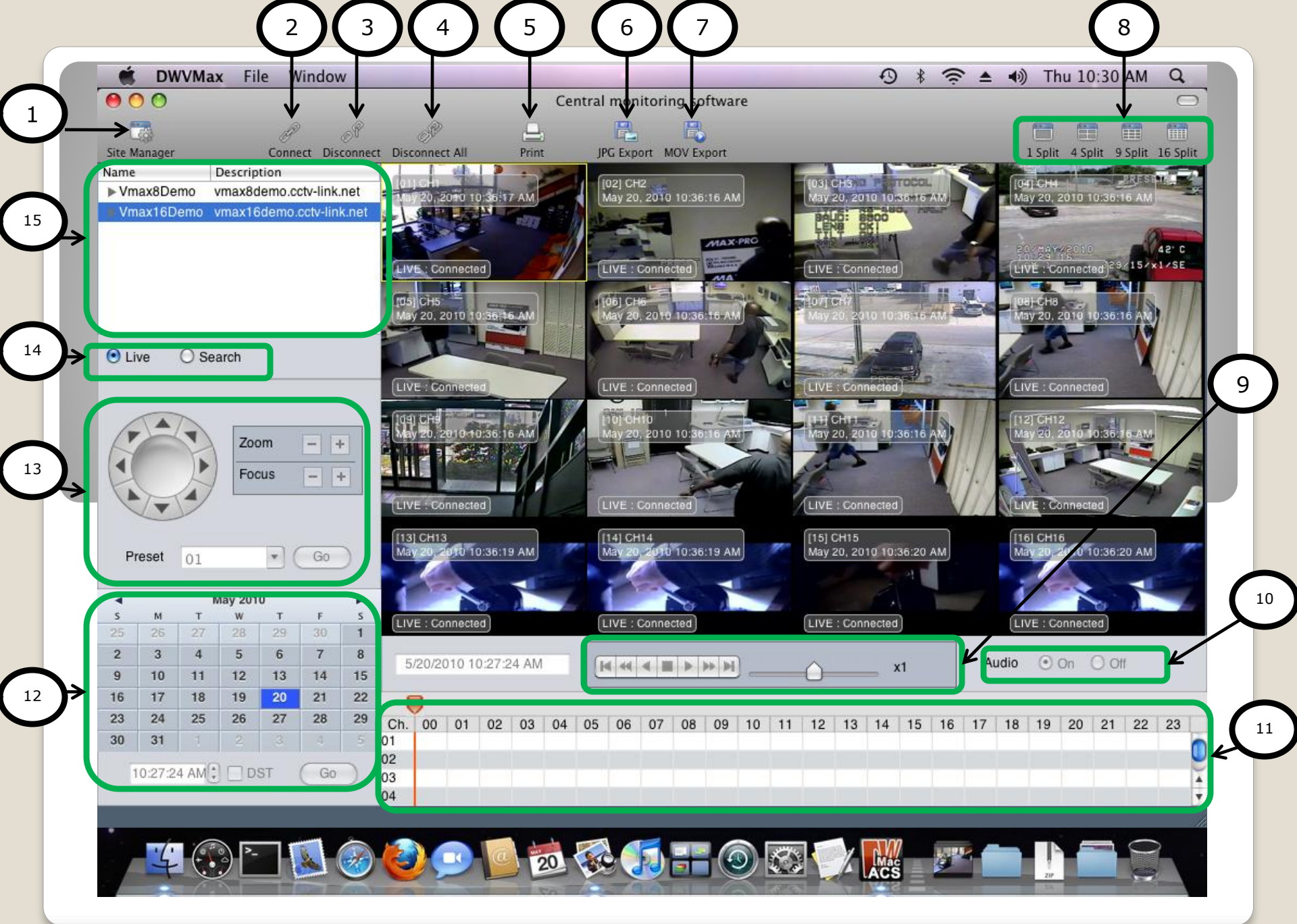
5/26/2010 11:35:14 AM Audio On x1

Ch.	00	01	02	03	04	05	16	17	18	19	20	21	22	23
01														
02														
03														
04														

**Site registration is complete!!
Connection Success!!**

OVERVIEW

OVERVIEW



Name	Description
Vmax8Demo	vmax8demo.cctv-link.net
Vmax16Demo	vmax16demo.cctv-link.net

Zoom: - +

Focus: - +

Preset: 01 Go

May 2010

S	M	T	W	T	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

10:27:24 AM DST Go

Grid of 16 video channels (CH1-CH16) showing live feeds with 'LIVE: Connected' status.

Timeline grid showing channel activity over time (Ch. 00-23).

- 1 [Site Manager]
 - * Opens the site manager dialog
 - * Use to add or edit a site
- 2 [Connect]
 - * Connects to a selected group or camera in the site list
- 3 [Disconnect]
 - * Disconnects selected group or camera in site list
- 4 [Disconnect All]
 - * Disconnects all current connections
- 5 [Print]
 - * Prints current image on selected camera
- 6 [JPG Export]
 - * Exports jpg file to desktop of the current image on the selected camera
- 7 [MOV Export]
 - * Begins recording of video on selected camera.
 - * Click again to stop recording
 - * Exports mov file to desktop
- 8 [1,4,9,16 Split]
 - * Splits camera grid to 1,4,9 and 16 channels

- 9 [Playback Controls]
* For use while in search mode only (refer to item 14)
* Use this bank of buttons to rewind, fast forward, stop and skip
* Slider can be used for faster or slower playback
- 10 [Audio Toggle]
* Turns audio on or off
- 11 [Search Bar]
* For use while in search mode only (refer to item 14)
* Use this bar to view when data exists on playback and for time selection
- 12 [Calendar Date/Time Selection]
* For use while in search mode only (refer to item 14)
* Use these controls to adjust playback date and time
* Use the "Go" button to go to selected date and time
- 13 [PTZ Controls]
* For use while in live mode only (refer to item 14)
* Use to control any selected PTZ camera connected to DVR via RS-485
* Use the "Go" button to refresh preset settings.
- 14 [Live/Search Mode Selection]
* Use to select Live or Search mode
* Make sure to reconnect by clicking connect (2) when switching from live to search or vice versa.
- 15 [Site List]
* Displays listing of all sites registered in the software
* Use to select site or camera for connection